



26th May, 2026

Ashford Port Health Service Payment of Fees and Charges Terms and Conditions

The Official Control Regulation 2017/625 authorises the setting and collection of fees and charges for competent authorities in relation to Sanitary and Phytosanitary (SPS) checks.

Ashford Port Health service is setting out its terms and conditions for the collection of fees and charges for SPS controls.

Importers must open a finance account in PHILIS and deposit sufficient funds to be able to provide for the checks on their related goods according to the volume of imports.

The posting upon the account of a liability for any form of fee, charge or cost constitutes a written demand for the account-holder to pay that sum and constitutes also an agreed means by which that written demand is deemed delivered to the account-holder.

The finance account will operate, such that any top up to the account will be applied to the oldest liability first and not be capable of being said to have been tendered in respect of a current consignment when monies are due.

It will be impermissible for a consignor, either directly or through a new agent, to use the accounts system as to a current consignment unless and until the consignor had paid arrears due on that consignor's past consignments which that consignor past agents had left unpaid.

Ashford Port Health service will reserve the right to decline to make the PHILIS accounts system facilities available to those associated (or whose key staff have been associated) with previous importers leaving arrears, so long as those remain unpaid.

By requiring the services of Ashford Port Health service, importers or their agents are agreeing to these terms and conditions for payment of fees and charges for SPS checks.

Our Banking hours are Monday – Friday 0900 – 1700 (not incl. Bank Holidays).

Payments made outside of these hours will be credited on the next operational day.